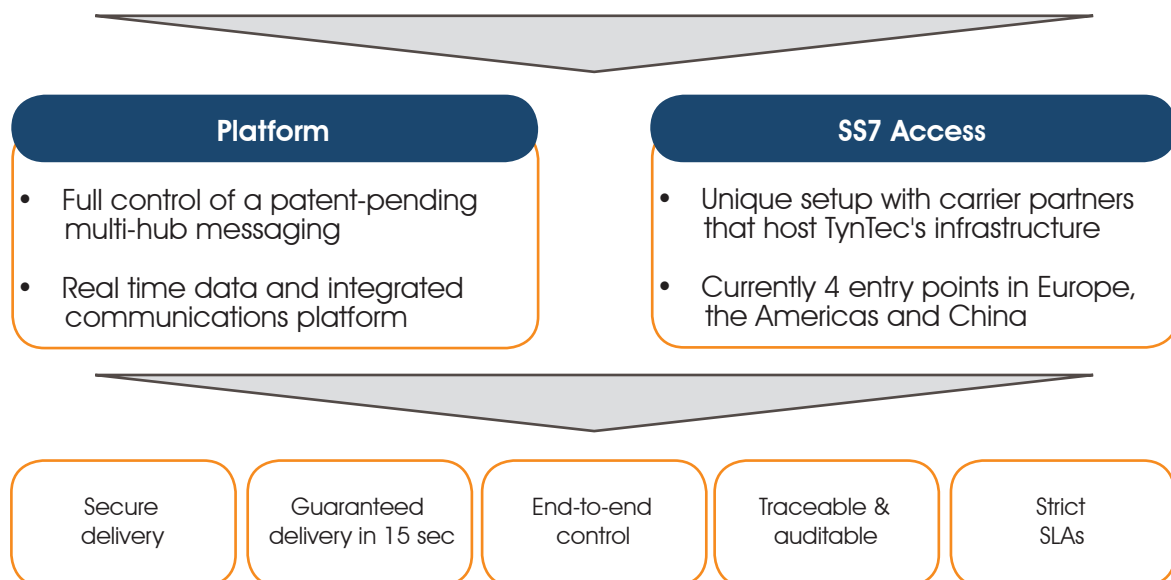


## TynTec Company Overview

TynTec is a mobile messaging operator, offering enterprise-quality SMS services to mobile operators, enterprises, internet and mobile services providers. Because of the unique way in which TynTec manages SMS transmission, the company is leading the industry in the provision of Service Level Agreements (SLAs) for messaging. By committing to strict parameters of reliability, throughput, uptime and speed, TynTec can offer its clients messaging services that are suitable for truly mission critical environments. TynTec offers a broad range of messaging services to its clients, such as inbound and outbound SMS services, SMS hubbing, unified inbound messaging and real time network data.

**TynTec is a mobile messaging operator, offering enterprise-quality SMS services and leading the industry in the provision of Service Level Agreements**



### Benefits of Working with TynTec

With the expansion of messaging to the enterprise space, the provision of Service Level Agreements (SLAs) became the most relevant feature for mission-critical SMS applications. By working with TynTec businesses make sure that SMS is a reliable mechanism to carry sensitive data.

#### SLA-based messaging

TynTec leads the industry in the provision of Service Level Agreements (SLAs) by committing to strict parameters of reliability, throughput, uptime and speed: as well as guaranteed delivery within 15 seconds, TynTec can also provide full delivery receipts and a guarantee of control and security of the message delivery directly to the handset.

#### Reach the world just by connecting with TynTec

TynTec gives you international reach into more than 160 countries in all continents.

#### 24/7/365 technical support

TynTec provides customers with a complete technical support and customer care. These services are available 24 hours, every day, throughout the year.

## What is the Technology Behind?

TynTec's ability to providing Service Level Agreements for messaging is based in a unique technology setup:

### SS7 connectivity

Through network partners Manx Telecom (Isle of Man, UK), Digicel (Jamaica), Alands Mobiltelefon (Finland) and CTM Macau (China), TynTec has direct access into the deep level telecoms network (SS7 connectivity). This means that TynTec can send SMS direct to recipients, without having to go through SMS-C's of other operators.

### Cutting edge technology

TynTec's patent-pending SMS-C is a highly secure and reliable messaging platform, able to have full control over the handling of all messages sent or received, providing a 100% guarantee that all messages are delivered.

## Portfolio Overview



### Outbound A2P Mobile Messaging

Sends enterprise-quality SMS to practically all GSM networks worldwide from an application directly to the subscriber's handset. Services include:

- Financial services (SMS alerts, One Time Passwords)
- Internet companies (WAP-Push SMS, SMS gateway)
- Enterprise (SMS gateway, Mobile Device Management)



### Outbound P2P Mobile Messaging: SMS Hubbing

SMS hubbing service fully compliant to the GSM Association Open Connectivity requirements. IMT enables seamless 2-way SMS to all non-connected networks for mobile operators and MVNOs.



### Unified Inbound Communications

Enables the integration of voice reception into regular mobile numbers to complement SMS reception functionality.



### Real-Time Network Data

Identifies several types of mobile network data such as:

- Home network of a phone to help message routing where the number has been ported from its original operator
- Subscriber availability information by identifying whether a phone is switched on or off

## Customer References

TynTec works with clients such as O2, Lufthansa Systems, Accenture, British Airways, Unilever and Skype. The company provides its unique technical infrastructure to deliver high-quality, advanced mobile messaging services to more than 250 business customers worldwide.

## Contact Details

**Isle of Man**  
11 Hope Street  
Douglas  
IM1 1AQ  
Isle of Man, UK

**London**  
20 Eastcastle Street  
W1W 8DB  
London, UK

**Munich**  
Klenzestr. 57b  
80469 Munich  
Germany

**Dortmund**  
Wittekindstr. 105  
44139 Dortmund  
Germany

**Singapore**  
NSC Executive Centre  
Level 28 Gateway East  
152 Beach Road  
Singapore 189721

Tel: UK: +44 207 436 0283 • Germany: +49 89 202 451 152 • Singapore: +65 6827 5611  
Emails: sales@tyntec.biz • marketing@tyntec.biz • partners@tyntec.biz  
[www.tyntec.com](http://www.tyntec.com)

